# Leah McNeill, ND

Ohana Wellness Center 2340 130<sup>th</sup> Ave NE | Bldg D – Suite 200 | Bellevue, WA 98005

(Please print clearly)
<b>PATIENT INFORMATION</b>

Name:	Bi	rth Date: / /	Sex: M / F
Marital Status (circle one): Sing	le Married Divorced	Widowed Separated	Domestic Partner
Address:	City/S	tate:	Zip:
• Home Ph:	• Cell Ph:		
• Email address (print clearly)			
In case of emergency, notify:			
• Home Ph:	• Cell Ph:	<del>_</del>	
• Relationship to Patient (spouse,	father, mother, etc)		
Referred by:			
Primary Care Provider (Dr.'s name	•		
	Insurance Info		
PLEASE WRITE THE NAME O	F YOUR INSURANCE CAR	RIER	
Your relationship to	the Insured (subscriber) o	on the card: Self / Spouse	/ Child / other
Insurance Plan nam	e (if applicable)		
WE NEED TO MAKE A COPY (	OF YOUR INSURANCE CAI		
By signing below, I declare the i			
Patient/Guardian Signature:		Today's Date:	1 1

### **PAYMENT POLICY / CANCELLATION POLICY**

It is the patient's responsibility to ensure: 1) their insurance plan covers Naturopathic care and 2) the doctor is **contracted in-network provider within their insurance plan.** Call the Customer Service Phone # on the back of your insurance card to check your benefits before your first visit.

#### IF NOT COVERED BY YOUR INSURANCE, PAYMENT IN FULL IS DUE AT THE TIME OF SERVICES.

It is then your responsibility to submit claims to your insurance plan for reimbursement of the office fees. This office and your insurance card/company will provide you with the information necessary. Secondary insurance company billing is the patient's responsibility unless doctor is contracted with the secondary insurance company.

**What are my Lab benefits?** Some of the labs used by the doctor include: LabCorp and Diagnos-Techs, Inc. Some labs offer discounts for prepaid labs if no insurance coverage.

It is your responsibility to find out if your insurance is contracted for lab work ordered by the doctor.

I understand that all lab test fees are determined by the lab, and if not covered by patient's insurance, becomes the responsibility of the patient.

#### IT IS YOUR RESPONSIBILITY TO KNOW THE TERMS OF YOUR COVERAGE FOR EACH VISIT INCLUDING:

1.Whether Naturopathic services are covered and whether doctor is contracted in-network provider for plan 2.If there is a deductible to meet first.

- 3.If a referral is required from your primary care provider? If yes, it is your responsibility to obtain the referral and provide our office with a referral number <u>before</u> your appointment.
- 4.If you have a co-payment, it is due at the time of services.
- 5. If lab tests are covered both the test itself and the facility used are separate practices and bill separately. It is your responsibility to give your insurance info to the labs.
  - We require at least 24-hour notice from you for an appointment cancellation or rescheduling. Failure to do so may incur \$65.00 cancellation fee or missed appointment fee up to the cost of the scheduled visit.
  - Arrival by a patient 15 minutes or more after scheduled appointment time may result in cancellation of the appointment and patient may incur a missed appointment fee of \$65.00 up to the cost of the scheduled visit.

Patient understands that a cancellation fee or missed appointment fee is not covered by insurance and payment is the sole responsibility of the patient or guardian in the case of a minor and the fee may be charged to card on file.

**Telehealth is healthcare provided by any means other than a face-to-face visit.** In Telehealth services, medical and mental health information is used for diagnosis, consultation, treatment, therapy, follow up, and education. Health information is exchanged interactively from one site to another through electronic communications. Telephone consultation, video conferencing, transmission of still images, e-health technologies, patient portals, and remote patient monitoring are all considered Telehealth services.

• I understand that telehealth involves the communication of my medical/mental health information in an electronic or technology assisted format.

• I understand that telehealth billing information is collected in the same manner as a regular office visit. My financial responsibility will be determined individually and governed by my insurance carriers, and it is my responsibility to check with my insurance plan to determine coverage.

• I understand if Telehealth is not covered by my health plan, I am responsible for the payment.

• I understand that it is clinic policy for patients opting into telehealth visits to have a debit, credit, or HSA card on file. The clinic will charge insurance co-pay, co-insurance, deductible or private pay total. We will send an email receipt upon charge.

• It is my responsibility to make sure payment options for telehealth are up to date and will notify the office of any payment changes.

• I understand and agree that a medical evaluation via telehealth may limit my healthcare provider's ability to fully diagnose a condition or disease. As the patient, I agree to accept responsibility for following my healthcare provider's recommendations-including further diagnostic testing, lab testing, biopsy, or in-office visit.

YOU ARE DIRECTLY RESPONSIBLE FOR PAYMENT OF ALL CHARGES INCURRED UNDER OUR CARE.

- All Pharmacy items are to be paid for when they are received.
- We accept payment by cash, check, Visa, and MasterCard

We charge \$35.00 for returned checks.

We charge \$10.00 fee/month for patient balance portion not paid within 30 days. Delinquent accounts may be sent to a Collections Service for collection.

- I understand that I am responsible for my account balance with Ohana Wellness Center doctors, and account balances may be paid with my card on file.
- I understand that certain procedures (e.g; Myers infusion, etc) may not be covered by your insurance and I understand in such cases, if payment is denied by insurance, I am responsible for payment of such received procedures.
- I authorize release of information to all my insurance companies if requested.
- I authorize my doctor to help me obtain payment from my Insurance if she is contracted.
- I authorize payment direct to my doctor from my Insurance.
- I understand that I am responsible for my account balance with facility used for any lab work.
- I permit a <u>copy</u> of this authorization to be used in place of the original.

#### I understand and agree to the above policy. I will abide by its terms.

Name (printed): \_\_\_\_\_ Date: \_\_\_\_\_

Signature (parent/guardian if minor) \_\_\_\_\_

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### Acknowledgment of Receipt of Privacy Practices (HIPPA)

I, (**print name**) , patient of the above-mentioned provider, do hereby acknowledge receipt/offer of a **copy** of this provider's Notice of Privacy Practices.

Signature: _		Date:
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Authorization to Leave Personal Health Information by Alternate Means:

Please check all that apply:

May send an email message:		
	Email address	
May leave a detailed message on		
voicemail at home:	Home phone number	
May leave a detailed message on		
voicemail at work:	Work phone number	
May leave a detailed message on		
cell phone:	Cellular phone number	
May leave a detailed message at		
different location:	Phone number & location	
May leave a detailed message with		
spouse/partner:	Name of spouse/partner	phone #
May leave a detailed message with		
other family member:	Name & relationship	phone #

By signing below, I understand and acknowledge that this information will be kept in my medical record and the above information will be abided by until revoked by me in writing. It is my responsibility to notify my healthcare provider should I change one or more of the telephone numbers listed above.

Signature: \_\_\_\_\_

Date:

Dr. Leah McNeill 2340 130th Ave NE, Suite D-200 Bellevue, WA 98005 (P) 425-881-2310

PATIENT NAME: \_\_\_\_\_

Confidential Pediatric Intake form to be filled out by parent or legal guardian

Date of last complete check up:	HEIGH	IT:	WEI	GHT:
PREFERS TO BE CALLED:		SEX:	М	F
CHILD'S FULL NAME:		AGE:		
TODAY'S DATE: DATE OF E			BIRTH:	

#### Reason for visit

What brings you in for this initial visit? If a diagnosis was made, please indicate date of diagnosis and who or where it was diagnosed.

Are there any areas you would like to work on?

How would you rate the general health of your child: (1 being poor; 10 being excellent):

Is your child on any medications, homeopathics, or supplements (including vitamins and herbs)? (Please list dosages)

Any allergies to medications?

Allergies to other substances (foods, environmental, etc)

Any problems during pregnancy or birth?

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PATIENT NAME:

Any difficulties for child following birth?

Has your child experienced any major childhood illnesses, accidents, hospitalizations or surgeries? (Please include dates and child's age at the time)

#### Immunizations and date if known

DTP	Yes	No When:	Polio Yes	No	When:
MMR	Yes	No When:	Hepatitis B	Yes	No When:
HbCV	Yes	No When:	Chickenpox	Yes	No When:
Other					

#### Siblings

Name	Age	General Health:		
		Poor	Fair	Good

What are some of your child's favorite activities/hobbies?

Does your child have any fears?

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#### PATIENT NAME: \_\_\_\_\_

What are your child's favorite foods and how often are they eaten?

What type of pets do you have?

Does anyone in the house smoke? Yes No

How many hours of TV and video/computer games does your child engage in daily?

How would you rate your child's academic performance? (if appropriate)

Poor Fair Good Excellent

Is there anything else you feel we should know about your child?

**Family History:** check all that apply and indicate family member's relation to you (i.e.; maternal aunt). If family member has passed away from any of the following, please indicate their approximate age at the time of their passing.

Diabetes	Alcoholism
Heart disease	Cancer (type)
Stroke	C Other neurological disease (indicate)
Heart attack	Other neurological disease (indicate)
Thyroid disorders	Chronia gostrointesting! disease (i.e.: Crohn's
Alzheimer's disease	Chronic gastrointestinal disease (i.e.; Crohn's disease, ulcerative colitis, peptic ulcers, reflux)
High cholesterol	Emphysema (or other chronic respiratory
	disorder)
Asthma	Chronic skin condition (i.e.: Peoriasis, octoma
Depression	Chronic skin condition (i.e.; Psoriasis, eczema, rosacea)

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#### PATIENT NAME: \_\_\_\_\_

To the best of my knowledge, the questions on this form have been accurately answered. I understand that providing incorrect information can be dangerous to my child's health. It is my responsibility to inform the doctor's office of any changes in my child's medical status. I also authorize the healthcare staff to perform the necessary health care services my child may need.

Parent/Guardian Signat	ture	Date
		Date

Physician's comment

Physician's Signature\_\_\_\_\_